KISTERS User Group Meeting

23-24 Sept. 2024
San Diego, Calif. USA

KISTERS gathers customers, partners and team members from across North America to exchange knowledge of best practices and emerging opportunities in water, weather and environmental data management. Programming is designed for project leaders, data analysts and in-field technologists who utilize KISTERS software & IT.

Key takeaways:

- ⊘ Increase skills and familiarity with existing tools in KISTERS software
- ⊘ Hear presentations on new features & active development
- ⊘ Inform development roadmap
- ⊘ Direct access to KISTERS for organization-specific Q&A
- ⊘ Peer-to-Peer Networking

Venue

Bahia Hotel & Meeting Center
998 West Mission Bay Drive
San Diego, CA 92109
+1 (858) 488-0551
http://www.bahiahotel.com/groupcode?code=Kisters24

The KISTERS block rate is **$239 per night** excluding taxes & fees, includes Wi-Fi, sports courts and cabana use, self-parking as available.

Book before Wednesday, August 21, 2023
using the link above or
call and mention "**KISTERS User Group**."

General Schedule*

Aspects of the program will encompass all attendees. However, time and attention will be dedicated to the unique needs of WISKI or Hydstra users as well as water quality community members.

Monday 09/23/2024	Start Time	End Time	Function
	8:00 AM	9:00 AM	Registration & Hosted Breakfast
	9:00 AM	10:20 AM	Welcome & Event Kick-off
	10:30 AM	12:00 PM	Morning Presentations
	12:00 PM	1:30 PM	Hosted Lunch
	1:30 PM	3:00 PM	Breakout Sessions A
	3:30 PM	5:00 PM	Breakout Sessions B
	6:30 PM	8:30 PM	Hosted Dinner Cruise
	9:00 PM	11:00 PM	Hosted Hospitality Suite

Tuesday 09/24/2024	Start Time	End Time	Function
	8:00 AM	8:45 AM	Hosted Breakfast
	8:45 AM	9:30 AM	Morning Presentations
	10:00 AM	11:00 AM	Breakout Sessions C
	11:00 AM	12:00 PM	Consultations
	12:00 PM	1:15 PM	Hosted Lunch Afternoon
	1:15 PM	2:45 PM	Breakout Sessions D
	3:00 PM	4:00 PM	Afternoon Sessions & Conclusion
	4:30 PM	6:00 PM	Hospitality Suite

*subject to change
Designated breaks and a longer lunch enable attendees to attend to emails, messages, etc. as needed.

Consultations

This year KISTERS is offering 20-min. appointments with organizations in attendance.

If you would like dedicated time to speak with the KISTERS team about your organization's system, new initiatives or projects, and more integration, please indicate your preference on the registration form.

Your consultation on either Monday or Tuesday will minimize any impact on your ability to join training sessions on the agenda.

Software Training

Consistently voted among the most valuable KUG activities is software-specific demonstrations of skills and tools.

To increase interaction, pods enable participants to see KISTERS team members walk through particular existing and/or new features in the software.

Smaller groupings are an invitation for more Q&A with our team members who are familiar with hydrology or water quality modules as well as web services and APIs.
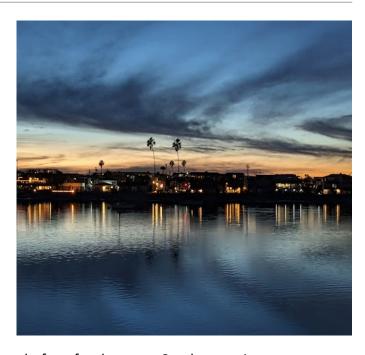
Presentations

Customer & partner presentations are curated to both educate our software users about common use cases and to inspire visionary applications of information within their reach.

We welcome thought leadership from the Hydstra and WISKI community of practice and users of KISTERS monitoring instruments. Contact Becca or a project manager to pitch your 15-min. topic.

Hosted Dinner Cruise

KISTERS hosts dinner and drinks for all registered attendees on Monday, September 23 from 6:30 to 8:30 P.M. Board the historic paddleboat from the dock of Mission Bay, just steps from the meeting rooms and exclusive beach.

Guests of registered attendees are welcome to join the 2-hour dinner cruise. Contact Becca Emery with guest names, dietary requests or access needs before Wednesday, August 21.

Hospitality Suite

The hosted Hospitality Suite will be open for drinks and snacks for a few hours on Sunday evening, Monday night following the hosted dinner, and Tuesday evening. *The specific location will be provided at KUG.*
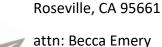
Registration & Contact

A registration fee of **$450 per participant** covers salient meeting handouts, breakfast and lunch on both days, as well as Monday dinner.

The registration form can be completed onli ne or a PDF version may be emailed to the event coordinator by Wednesday, 21 August 21 2024.

Visit www.kisters.net/kug2024 for details online.

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attn: Becca Emery
becca.emery@kisters.net
+1 916 723-1441 extn. 430

Direct special needs, questions or concerns to the event coordinator via email.

To champion the business case for attending KISTERS User Group Meeting, the draft email or letter, below, highlights the advantages for your organization as well as for your own professional development you may expect.

Of course, if you or you and a colleague would like to hone your presentation skills, we're here to help. We can make a place in the schedule for you to share. The online registration form gives you the ability to briefly describe / propose your 15-minute presentation.

Please refer to the KUG 2024 brochure for details about the new organization-specific appointments / consultations this year.

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date

supervisor's name,

I'd like to describe the benefits of attending KISTERS User Group Meeting and seek approval to register for the event on September 25–26, 2023 in San Diego.

The event offers a number of informative sessions applicable to my work and that of our working group. KISTERS staff members will be providing technical insights that increase the value from their software we use.

Partners like Esri and other public agencies will demonstrate efficient approaches our agency may also take to address similar data challenges. The opportunities to network with peer organizations during breakout sessions and round tables could lead to future benefits. Developing these contacts allows us to evaluate the feasibility and success of their projects at our agency.

Thank you for considering and supporting my participation.

Kindly,

your name

Prepared by _____

SUMMARY

On 23-24 September 2024 I attended the KISTERS User Group Meeting with the following objectives:

- Acquire new skills by participating in technical demonstration sessions led by KISTERS
- Learn new techniques or tools to increase value from data my organization manages via KISTERS software
- Stay current on new/ongoing challenges to secure information collection, processing and exchange
- Develop relationships with industry peers to help our organization improve existing processes, plan for and resolve similar difficulties, and enhance collaboration with internal/external partners

BENEFITS

New information that may positively impact our agency:

Improving Existing Processes
tasks we've been addressing or wanting to improve via new techniques and tools

Facing New Challenges
new organization or industry developments implemented or about to go into effect

Notable Networking Contacts
new contacts and their added value to our organization, any suggestion for follow-up action and timing

CONCLUSIONS

Comment on overall effectiveness of the experience.

RECOMMENDATIONS

What process(es) are you or your work group currently doing or will be doing in the near future that could be presented at a future KISTERS User Group Meeting?
How will this add to the collective knowledge base of other event participants?

Would you recommend continued attendance by yourself or others from your work group?